BUILDING RESISILIENT COMMUNITIES

The SMART approach
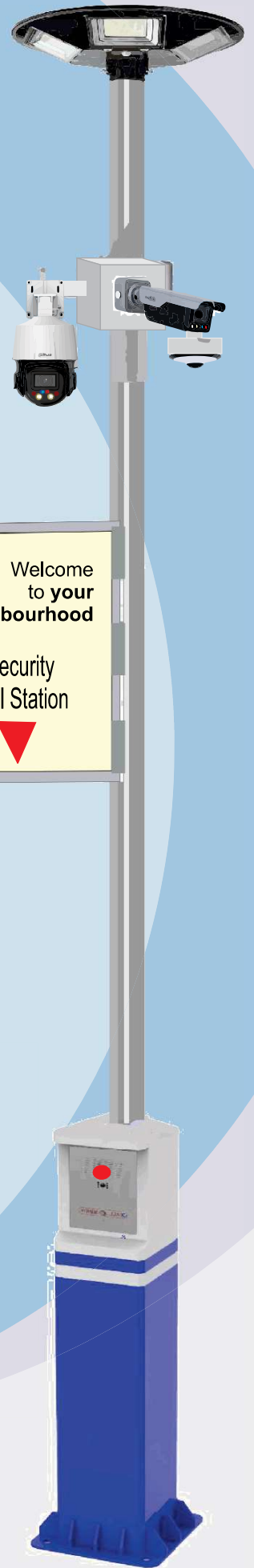
✓ Are you considering a Safety and Security Initiative for your Community?

✓ Tired of Expensive Solutions proposed by Individual Security Companies?

✓ Do you require something innovative, more personalized, more family orientated ? Something that can give you Peace of Mind.

✓ What about about Transparency and Accountability? Access Live Dashboards and never be kept out of the LOOP again.

Serious about your Neighbourhood?
If so, then Look
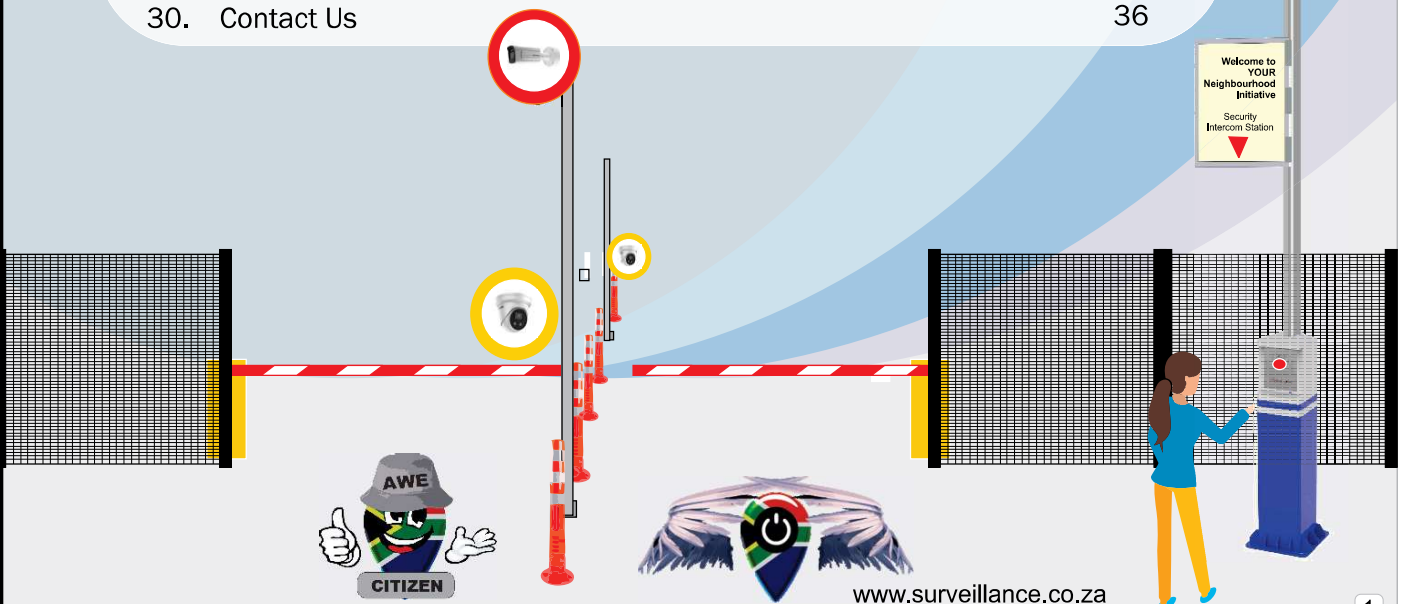**no Further !**

Book a Demo
Today.

Welcome
to **your**
Neighbourhood

Security
Call Station

AWE

All that's missing is You !

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Summary of Community Initiative

The concept is not new, but few have truly succeeded through the collaboration of resources.

At SOS - Awe Initiative, we believe that collective effort is the key to effective community safety.

Collaborative Efforts for Community Safety:

As one neighborhood takes a stand against crime, the positive effects become evident to neighboring communities. This ripple effect encourages multiple neighborhoods to work together towards a common goal: enhancing safety and security. By sharing information about crime trends, suspicious vehicles, blacklisted vehicles, and crime reports, communities can stay vigilant and proactive.

Shared Information and Collective Action:

Crime Reporting: Neighborhoods can share real-time information about recent crimes, helping others to be aware and take preventive measures.

Suspicious and Blacklisted Vehicles: Sharing details about suspicious or blacklisted vehicles helps in early detection and prevention of potential crimes.

Collaborative Crime Prevention: By working together, neighborhoods can implement crime prevention strategies more effectively.

Enhanced Response through Collaboration: When it comes to emergency response, no single company can compare to the power of collaboration. By partnering with over 300 response companies nationwide, we ensure that the closest response vehicle to the alert's geolocation is dispatched to handle the panic or alarm event. This approach maximizes efficiency and minimizes response times, providing faster assistance when it matters most. That said, We welcome collaboration with all private security companies, so if you wish to only use a specific company for your neighbourhood, we simply load them to your Platform.

Key Benefits of Our Collaborative Approach

Faster Response Times: By utilizing the closest response vehicle, we ensure that help arrives as quickly as possible.

Wider Coverage: Collaboration between multiple response companies provides extensive coverage, ensuring that all areas are well-protected.

Resource Optimization: Shared resources and information lead to more effective and efficient use of available security measures.

Community Empowerment: Encouraging neighborhoods to take an active role in their safety fosters a sense of empowerment and collective responsibility.

Our Vision

At SOS - Awe Initiative, we envision a network of neighborhoods united by a common goal of safety and security.

Through collaboration, shared information, and optimized response strategies, we aim to create a safer environment for everyone.

By working together, we can achieve more than any single entity could alone, ensuring a stronger and more secure community for all.

COMMUNITY SAFETY

About SOS and The Awesome Communities Initiative

Executive Summary:

SOS - Awesome Communities

In today's rapidly evolving world, the security and well-being of our neighborhoods have never been more crucial. SOS - Awesome Communities stands at the forefront of this mission, offering cutting-edge security solutions that redefine how communities protect themselves. We are not just another security provider; we are a partner in safeguarding the future of your community.

Our Vision
At SOS - Awesome Communities, our vision is simple yet profound: to create safe, secure, and connected communities across South Africa. We believe that every neighborhood deserves the highest standard of protection, and we have developed innovative, technology-driven solutions to make this a reality.

Our Offerings
We provide an unmatched suite of services designed to cater to every aspect of community security and management.

Our services include:

Elite Tactical Security Teams:
Our highly trained personnel, equipped with the latest in tactical gear and technology, are ready to respond to any situation with precision and professionalism.State-of-the-Art Technology: From the Awe Responder App that ensures real-time alerts and rapid response to advanced CCTV, alarm systems, and smart pole installations, we offer an integrated security solution that leaves nothing to chance.

Neighborhood Management Software:
Our proprietary software enhances transparency, accountability, and efficiency, allowing communities to manage their security operations while seamlessly integrating existing service providers.

Why Choose SOS - Awesome Communities?

Unparalleled Service Delivery:
Our tactical teams are always on alert, equipped with bodycams, tasers, and the Awe Responder App, ensuring that your community receives the highest level of protection at all times.

Proactive Security Measures:
We don't just react; we prevent. Through regular patrols, advanced surveillance, and community engagement, we create a proactive security environment that minimizes risks.

Customized Solutions:
We understand that every community is unique. Our services are tailored to meet your specific needs, ensuring that you get the most effective security solution possible.

The SOS Difference

What sets SOS - Awesome Communities apart is our commitment to excellence. We don't just provide security; we elevate it. Our approach is holistic, combining the best of human expertise with cutting-edge technology to deliver a service that is second to none.

Book a Demo

Seeing is believing. We invite you to book a demo and experience firsthand how SOS - Awesome Communities can transform the security and management of your neighborhood. Let us show you why we are the preferred choice for communities that prioritize safety, transparency, and peace of mind.

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COMMUNITY SAFETY

Management Software and Apps with 3rd Party Service Providers.

Introduction
Overview

SOS - Awesome Communities is dedicated to empowering neighborhoods across South Africa by offering advanced software solutions designed to enhance community management, transparency, and personal security. Our platform is built to seamlessly integrate with the existing service providers in your community—whether it's security, monitoring, garden services, or clean-up teams—ensuring that every service is delivered with the utmost accountability and efficiency.

The Problem

In today's rapidly changing world, communities face the challenge of maintaining a high level of safety and service quality without compromising on transparency or ease of use. Traditional methods of managing service providers and ensuring neighborhood safety are often fragmented, leading to inefficiencies and a lack of accountability.

The Solution

SOS - Awesome Communities offers a comprehensive software platform that puts the power of neighborhood management in the hands of the residents. Our software not only enhances the coordination and oversight of existing service providers but also dramatically improves personal security through innovative features like real-time alerts, transparent service tracking, and community engagement tools.

Our Software Solution

Comprehensive Neighborhood Management

Our software is designed to serve as the central hub for all neighborhood management activities. It enables seamless communication between residents and service providers, tracks service quality, and ensures that every interaction is transparent and accountable.

Service Provider Integration:
Continue using your trusted service providers while benefiting from our software's ability to monitor performance, track service completion, and manage payments—all in one place.

Task Management and Scheduling:
 Easily schedule and track the progress of services such as security patrols, garden maintenance, and community clean-up efforts. Our software ensures that no task goes unnoticed and that service providers are held to the highest standards.

Transparent Reporting:
With detailed logs and reports, residents can easily monitor the activities of service providers. This transparency fosters trust and ensures that all services are delivered as promised, with clear records available for review.

Upscaling Personal Security

Our platform enhances the personal security of every resident by offering advanced features that integrate with existing neighborhood security measures.

Real-Time Alerts:
Receive instant notifications for any security events in your neighborhood, from unauthorized access attempts to suspicious activities. Our app ensures you're always in the loop, with real-time updates that keep you informed and prepared.

Panic Button Integration:
Our software includes a powerful panic button feature that residents can activate in case of an emergency. This alert is instantly shared with the entire community and the relevant service providers, ensuring rapid response times.

COMMUNITY SAFETY

Community-Wide Coordination:
Our platform facilitates coordination among residents during emergencies, making it easier to share information, mobilize resources, and keep everyone safe.

Benefits of the SOS - Awesome Communities Software

Enhanced Accountability

Our software's transparency features ensure that every service provider is held accountable for their work. Detailed records and easy-to-use reporting tools allow residents to see exactly what's happening in their neighborhood, fostering trust and ensuring high standards of service.

Increased Efficiency

By centralizing all neighborhood management tasks, our software reduces the administrative burden on residents and neighborhood committees. Scheduling, task management, and communication are all streamlined, making it easier to keep your neighborhood running smoothly.

Scalable and Customizable

Our platform is scalable to fit the needs of any neighborhood, whether large or small. It's also customizable, allowing you to tailor the software to match the specific needs and preferences of your community.

Strengthened Community Bonds

Our software encourages active participation from all residents, helping to build a stronger, more connected community. Through features like discussion boards, event planning, and volunteer coordination, residents can easily collaborate and engage with one another.

How It Works

Easy Integration

Our software is designed to integrate seamlessly with your neighborhood's existing infrastructure and service providers. Whether you're using security systems, monitoring services, or other third-party solutions, our platform enhances their capabilities without requiring any major changes.

User-Friendly Interface

The software is designed with simplicity in mind, ensuring that all residents, regardless of their tech-savviness, can easily navigate and use the platform. From setting up alerts to managing service providers, every feature is accessible with just a few clicks.

Implementation and Support

Setup and Onboarding:
Our team will guide your neighborhood through the setup process, ensuring that the software is configured to meet your specific needs. We offer comprehensive onboarding to make sure everyone is comfortable using the platform.

Ongoing Support:
We provide continuous support to ensure that the software runs smoothly and that any issues are promptly addressed. Our support team is always available to assist with troubleshooting, updates, and training.

Conclusion and Next Steps

Conclusion

SOS - Awesome Communities offers a powerful solution for neighborhoods looking to enhance their management and security while continuing to work with their trusted service providers. Our software brings transparency, accountability, and efficiency to every aspect of community life, ensuring that residents can enjoy peace of mind knowing their neighborhood is well-managed and secure.

Next Steps

To begin implementing the SOS - Awesome Communities software in your neighborhood, we recommend the following steps:

1. Schedule a Demo:
Experience our software firsthand by scheduling a live demo. This will allow you to see how our platform works and how it can benefit your community.

2. Customization and Setup:
Work with our team to customize the software to fit your neighborhood's specific needs. We'll guide you through the setup process and ensure a smooth transition.

3. Launch and Training:
Once the software is configured, we'll assist with the launch and provide training to ensure that all residents are comfortable using the platform.

4. Ongoing Collaboration:
After launch, we'll continue to work closely with your neighborhood to provide support, updates, and any additional features you may need.

We look forward to the opportunity to work with your neighborhood and help create a safer, more transparent, and well-managed community.

Join Now

COMMUNITY SAFETY

Deploying SOS - Awesome Communities' Superior Security Team

Introduction

Overview

In the modern world, the safety and security of our homes and neighborhoods are more critical than ever. At SOS - Awesome Communities, we understand that not all security services are created equal. We offer a security solution that stands head and shoulders above the rest, providing communities with access to highly trained, fully equipped tactical teams that are always ready to respond. This proposal outlines how our superior service delivery and advanced security capabilities make SOS the best choice for your community's protection.

The Problem

Many communities rely on security providers who may not offer the level of service, training, and responsiveness that is necessary in today's environment. The result can be slower response times, inadequate protection, and a general sense of insecurity among residents.

The Solution

SOS - Awesome Communities offers a game-changing security service that combines cutting-edge technology, elite personnel, and unmatched responsiveness. Our tactical teams are equipped with the latest in security technology, trained to handle any situation, and always alert, thanks to our innovative Awe Community Responder App. By choosing SOS, your community will benefit from a security service that doesn't just promise protection—it delivers it with precision and excellence.

Our Security Solution

Highly Trained Tactical Personnel:
Our security teams are composed of professionals who have undergone rigorous training in both physical security and tactical response. These individuals are not just guards—they are highly skilled protectors who are prepared to act swiftly and effectively in any situation.

Elite Training:
Our personnel are trained in advanced defensive tactics, conflict de-escalation, and crisis management. This ensures that they can handle a wide range of situations, from everyday security concerns to more serious threats.

Tactical Expertise:
Our teams are equipped with the knowledge and skills necessary to execute high-stakes security operations with precision. Whether it's securing a perimeter, managing crowd control, or responding to an active threat, our personnel are ready and capable.

Advanced Tactical Equipment:
In addition to their training, our security teams are equipped with the most advanced tools and technology to ensure maximum effectiveness and accountability.

Bodycams:
Every team member is equipped with body cameras that record all interactions and incidents. This not only ensures accountability but also provides valuable evidence in the event of a dispute or investigation.

Tasers and Non-Lethal Weapons:
Our personnel carry non-lethal weapons, such as tasers, that allow them to neutralize threats without resorting to deadly force. This approach prioritizes safety while ensuring that our teams can effectively manage dangerous situations.

Armed Response:
For situations that require a more forceful response, our teams are also equipped with firearms. However, our emphasis on training ensures that lethal force is only used when absolutely necessary, and always in a controlled and responsible manner.

COMMUNITY SAFETY

The Awe Community Responder App

Our proprietary Awe Responder App is the cornerstone of our security operations, ensuring that our teams are always alert, informed, and ready to respond. An Alert originating from the Community Member App is handled in real time by highly trained Operators who assign the appropriate response to the event.

Real-Time Alerts:
The Awe Responder App connects our tactical teams directly to the community, providing real-time alerts and updates. Whether it's a break-in, a suspicious person, or a medical emergency, our teams are notified instantly and can respond without delay.

Enhanced Coordination:
The app also facilitates seamless communication and coordination among team members, ensuring that every response is well-organized and effective. This leads to faster response times and more efficient handling of incidents.

Benefits of Switching to SOS - Awesome Communities

Unmatched Service Delivery:
By choosing SOS - Awesome Communities, your neighborhood will benefit from a level of service that goes beyond the standard security offerings. Our commitment to excellence is evident in every aspect of our operations.

Rapid Response Times:
Our tactical teams are strategically positioned within your community, allowing them to respond to incidents within minutes. The combination of our Awe Responder App and on-the-ground readiness ensures that help is always close at hand.

Proactive Security Measures:
We don't just react to incidents—we work to prevent them. Our teams conduct regular patrols, identify potential vulnerabilities, and engage with residents to foster a safer environment. This proactive approach significantly reduces the likelihood of security breaches.

Superior Customer Service:
At SOS, we believe that great security is also about great service. Our teams are trained to be courteous, professional, and responsive to the needs of the community. We go the extra mile to ensure that every resident feels secure and valued.

Advanced Technology Integration:
Our approach to security is rooted in technology, ensuring that your community is protected by the latest innovations in the field.

State-of-the-Art Surveillance:
We integrate the latest surveillance technology, including high-definition cameras and automated monitoring systems, to keep a watchful eye on your neighborhood. These systems are monitored in real-time, allowing for immediate action when necessary.

Comprehensive Reporting:
Our software provides detailed reports on all security activities, from patrol logs to incident responses. This transparency ensures that residents are always informed about what's happening in their community.

Community-Centric Approach:
We understand that security is about more than just preventing crime—it's about creating a sense of safety and community.

COMMUNITY SAFETY

Engagement and Communication:
Our teams actively engage with residents, providing regular updates, safety tips, and opportunities for feedback. We believe that a well-informed community is a safer community.

Customized Solutions:
We work closely with each neighborhood to develop a security plan that meets their unique needs. Whether it's adjusting patrol routes or implementing specific safety measures, our solutions are tailored to fit your community.

How It Works

Easy Transition to SOS Security Services.
Switching to SOS - Awesome Communities is a seamless process, designed to ensure minimal disruption to your current security setup.

Assessment and Planning:
Our team will conduct a thorough assessment of your current security arrangements and work with you to develop a customized security plan. This plan will outline how our services will be integrated into your community, ensuring a smooth transition.

Implementation:
Once the plan is in place, our tactical teams will be deployed to your neighborhood. We'll handle all aspects of the transition, including coordination with any existing service providers and ensuring that residents are informed and prepared.

Ongoing Support and Optimization:
After deployment, we'll continue to monitor and optimize our services to ensure they meet the evolving needs of your community. Our team is always available to address any concerns and make adjustments as needed.

Transparent Communication
We prioritize clear and open communication with both the community and existing service providers to ensure a smooth and cooperative relationship.

Resident Involvement:
We encourage active participation from residents in shaping the security services. Regular meetings, feedback sessions, and surveys allow us to continuously improve our services based on the community's needs.

Collaboration with Existing Providers:
For communities that wish to retain certain service providers (such as garden services or maintenance teams), we collaborate with these providers to ensure seamless integration with our security operations.

AWE

Join Now

Conclusion and Next Steps

Conclusion
SOS - Awesome Communities offers a superior security solution that combines elite tactical personnel, advanced technology, and a community-focused approach. By choosing SOS, your neighborhood will benefit from faster response times, higher levels of protection, and a security service that genuinely cares about your safety. Our teams are equipped, trained, and ready to deliver the best security experience your community has ever seen.

Next Steps
To begin the process of upgrading your community's security with SOS - Awesome Communities, we recommend the following steps:

Initial Consultation:
Schedule a consultation with our security experts to discuss your community's needs and how SOS can meet them. This consultation will include a thorough assessment and a personalized security plan.

Service Agreement:
Once the plan is finalized, we'll formalize our partnership with a service agreement that outlines the terms, responsibilities, and expectations of our services.

Deployment and Training:
We'll deploy our tactical teams and conduct any necessary training sessions for residents on how to interact with our services and use the Awe Responder App.

Continuous Improvement:
After deployment, we'll maintain an open line of communication to ensure our services are meeting your expectations and to make any necessary adjustments.

We are excited about the opportunity to bring our superior security services to your community and look forward to working together to create a safer, more secure neighborhood.

AWE

Join Now

COMMUNITY SAFETY PLATFORM

Push notifications sending to the neighbors to inform about any situation such as: administration, security, social, sports, public services, rules, etc.

Empowering of the neighbors to make them participate actively with their own security and protection

Complete audit of every monitoring task with managment reports

Customization of background and logo of the APPs and the SoftGuard Suite.

Incident reports in an easy and fast way with multiple control and management functions.

Optimization for notifications management and alerts received according to the corresponding area.

Form of communication for the neighbors to directly notify any irregularity to the responsible areas.

Escalation of alarm events not attended by operators to the security manager

Security area: Permimeter transpassing, riots, suspicious activity.

Maintenance area: Damaged luminaire, fallen tree, gathered garbage, etc.

Administration area: Expenses payment, administrative management, general inquiries.

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Use your own Logo
and Background
Customise your buttons
Colour code, create links
to useful websites.
Its your Community App

CUSTOMISATION

To meet the unique needs of each community, the Awe app allows for customization of the Community Buttons.

This feature enables communities to add and prioritize reporting options that are specific to their needs, such as reporting issues related to public transportation or waste management.

By customizing the Community Button, users can ensure that the app is tailored to their community's specific concerns, making it a more effective tool for promoting accountability and addressing community issues.

Additionally, the ability to customize the Community Button can promote greater engagement and participation among community members, as they feel more invested in the app and its ability to make a positive impact on their lives.

COMMUNITY SAFETY

PANIC BUTTON

HOW IT WORKS

When a citizen presses one of the buttons on the Awe app, such as the Emergency button or the Community Reporting button, an event is generated and sent to the command center. The event includes the citizen's location, which is determined through geolocation technology, and any additional information that the citizen provided when submitting the event,

At the command center, the event is received by trained operators who assess the situation and determine the appropriate response. The response may include dispatching emergency services such as police, fire, or ambulance, or dispatching community responders such as community police or security personnel.
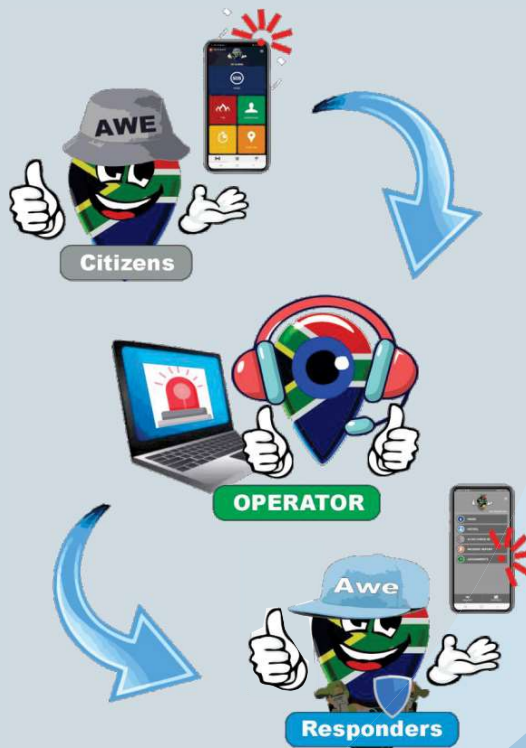

The Awe app uses a location-based system to dispatch the closest available responder to the event. This ensures that responders can arrive at the scene quickly and efficiently. Awe app also provides push notifications to keep the citizen informed about the status of their event. For example, the citizen may receive a notification when a responder is dispatched, when the responder is on their way to the scene, and when the responder has arrived at the scene. This helps to keep the citizen informed and reassured that help is on the way.

Family Safety and Reporting

ON MY WAY
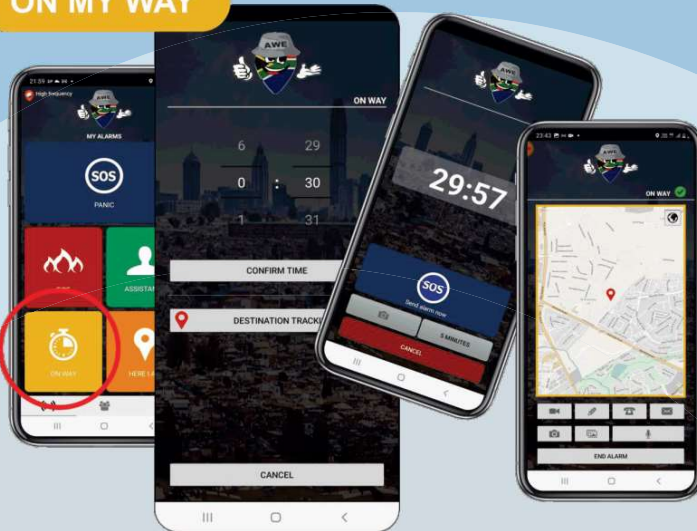
CITIZEN

The "On My Way" button in Awe allows users to share their expected arrival time with friends and family for added safety. The app measures the estimated travel time between the user's current location and their intended destination, and starts a countdown timer.

If the user does not reach their destination within the expected time, an event is generated and sent to the Awe Command Centre for actioning. At the same time, the user's selected group members are notified. Response can be initiated based on the user's geolocation, providing timely assistance and improving safety for all.

HERE I AM

CITIZEN

GROUP

"Here I am" is a feature on the Awe platform that allows users to share their real-time location with their trusted contacts. It can be used in various situations, such as when meeting up with friends or family, during an emergency situation where a user needs to be located quickly, or simply to let loved ones know that the user has arrived safely at their destination.

The feature provides an added layer of safety and security for Awe users and helps to foster a sense of community by enabling people to stay connected and informed about each other's whereabouts.

My Family Group

CITIZEN

The My Group feature in Awe is a versatile tool that can be used for families, community groups, and business employees. It allows members to see each other's location on a map, set speed alerts, and create geofences.

Each member can also upload a profile picture, which can aid in identification. Additionally, the feature allows for the inclusion of a recent photo of each member, which can be crucial in the event of a member going missing.

The My Group feature is a powerful tool for staying connected with loved ones and ensuring the safety of group members.


LOCATION

CITIZEN

The My Group function in Awe offers a powerful way to track and monitor the location of group members. The feature is particularly useful for families, community groups, and business employees who need to stay connected and ensure the safety of their members. With the help of geolocation technology, the My Group feature can display the real-time location of each member on a map, making it easy for users to keep track of the whereabouts of their loved ones or colleagues.

The geolocation technology used by the My Group feature is highly accurate, allowing users to pinpoint the exact location of each member with precision. This can be particularly useful in emergency situations where time is of the essence. For example, if a member of the group is lost or injured, other members can use the My Group feature to quickly locate them and provide assistance.

Family Safety and Reporting
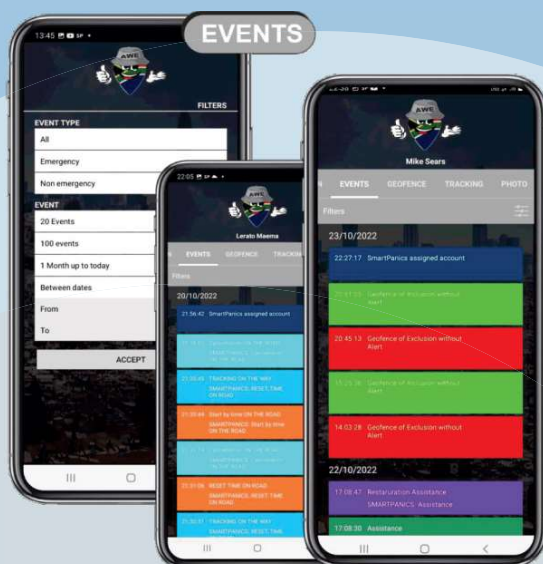
EVENTS

The My Group Module in Awe's events tab provides a list of the most recent events reported by group members along with any action taken by operators. Users can filter these events by emergency and non-emergency categories as well as by date range, making it easy to find the information they need quickly.

This feature can be especially useful for group administrators who need to keep track of the activities and safety of their members. By monitoring the events reported by group members, administrators can ensure that they are aware of any potential issues or emergencies and can take appropriate action to address them. Overall, the My Group Module provides a valuable tool for managing group safety and communication.

GEOFENCE

The geofence feature in Awe's My Group function is a tool that allows users to set virtual boundaries around specific areas on a map. Geofences are customizable and can be created around a variety of locations, such as a school, workplace, or home.

The geofence feature can be useful for a variety of reasons. For example, parents can set up geofences around their child's school or sports practice area to ensure they arrive and leave safely. Employers can set up geofences around job sites to ensure employees are arriving and leaving on schedule.

Overall, the geofence feature provides an added layer of security and peace of mind by allowing group administrators to track the movement of group members and receive alerts when they enter or exit specific locations.

TRACKING

Family Safety

CITIZEN

In addition to the real-time location tracking, the My Group feature also enables users to view the tracking history of each member. This means that users can see where each member has been over a period of time, making it easier to monitor their movements and ensure their safety. For example, parents can use the tracking history to check if their child has gone to school and returned home safely, or employers can use it to verify that their employees have visited a particular location for work purposes.

Overall, the My Group feature in Awe is a powerful tool for tracking and monitoring the location of group members. With its real-time tracking and tracking history features, it offers a comprehensive solution for staying connected and ensuring the safety of loved ones or colleagues.

CITIZEN
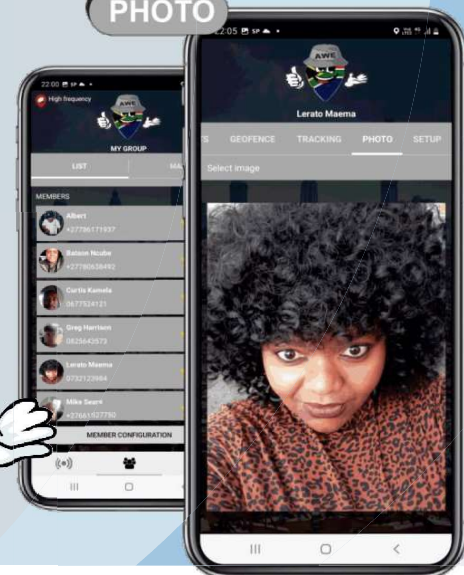
PHOTO

Setting a recent photo as your profile pic in the My Group function of Awe can be crucial in emergency situations, particularly if a group member goes missing.

In the event of a member being missing or abducted, a recent photo can be disseminated quickly to authorities and the public to aid in the search for the missing person and increasing the chances of finding the person quickly.

Additionally, having a current photo of each group member can help to ensure their safety in day-to-day life. If a group member is lost or separated from the group in a crowded place, their photo can be shared with the group to help locate them quickly.

Overall, having a recent photo as your profile pic in the My Group function can provide peace of mind and an added layer of safety for group members in emergency situations.

Awe provides several reporting features to help users report issues and incidents in their communities.

These features include:

Incident reporting: Users can report various types of incidents, such as crimes, accidents, and environmental issues, using the Awe app. They can include details such as the location, time, and nature of the incident, as well as any relevant photos or videos.

Service request reporting: Users can also report issues related to service delivery, such as broken streetlights, potholes, or water leaks. They can specify the location and nature of the issue, and the Awe platform will route the report to the appropriate service provider.

Anonymous reporting: Awe allows users to report incidents anonymously if they prefer not to disclose their identity. This feature can help encourage reporting in situations where users may fear retaliation or other negative consequences.

Tracking and feedback: Once a report is submitted, users can track the status of their report and receive updates from service providers. They can also provide feedback on the service they received, which can help improve the overall quality of service delivery.

Overall, these reporting features are designed to make it easy for users to report issues and incidents in their communities, and to facilitate more efficient and effective responses from service providers.

ACCOUNTABILITY

TRANSPARENCY

The community reporting feature in Awe allows users to report various service delivery issues using customized buttons, such as electricity and water-related issues, gender-based violence (GBV), crime, fraud and corruption, police matters, community police forums, drug abuse and dealing, potholes, and illegal dumping. When a user reports an issue, it is logged in the Awe system for transparency and accountability purposes.

This feature helps to bring service delivery issues to the attention of the relevant authorities, and also encourages citizen participation in reporting and addressing issues in their communities. The information gathered from these reports can be used to identify problem areas and track progress in resolving the reported issues. Overall, the community reporting feature in Awe promotes citizen engagement, accountability, and transparency in service delivery.

Push Notifications and Surveys
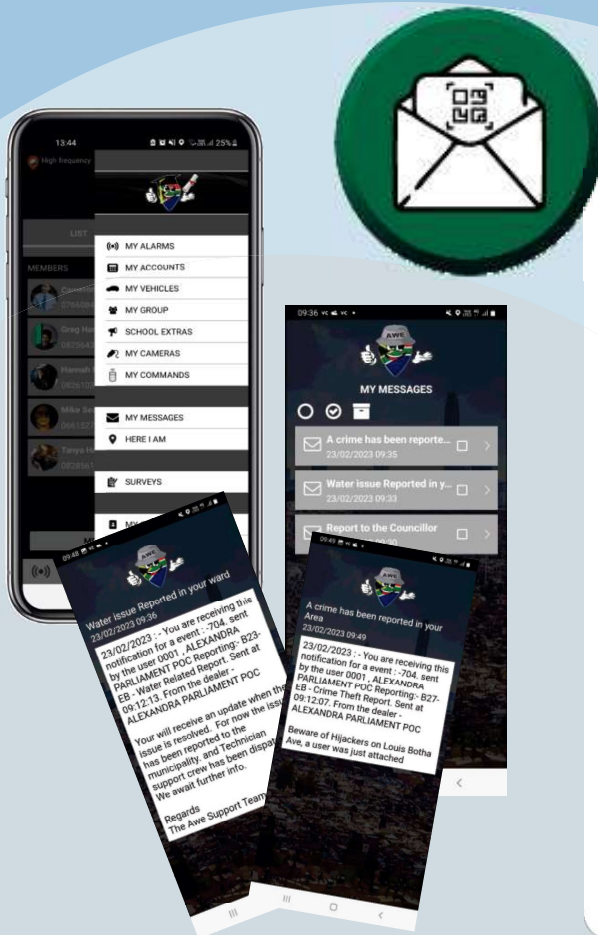
My Messages

From the MENU, "My Messages" uses Push Notifications that allow users to receive updates and alerts in real-time.

Push Notifications, are alerts or messages that are sent directly to a user's device, even if they are not actively using the app.

These notifications can be customized to provide information about specific events, such as power outages or emergencies, or to provide updates about group activities or important news.

The importance of My Messages and Push Notifications is that they allow users to stay connected and informed. This can be especially useful in emergency situations, where timely communication and updates can make a significant difference in the outcome.

By providing a direct and instant communication channel, these features can help users stay safe and informed, while also fostering greater collaboration and cooperation within groups and communities.

SURVEYS

The Surveys feature on Awe is a tool that allows users to Participate in custom surveys to specific groups of users or to all users of the app. The surveys can be used to gather information on various topics, such as feedback on government services, community concerns, or opinions on public policies.

The benefits of using the Surveys feature include the ability to collect data and opinions from a large number of users quickly and easily, as well as the ability to analyze the results and use them to improve service delivery or make more informed decisions. The data collected from surveys can also be used to identify trends or issues that may require further investigation or action.

Additionally, the Surveys feature can be used to keep users engaged and involved in their communities, by giving them a voice and an opportunity to express their views and opinions. By participating in surveys, users can feel like they are making a meaningful contribution to their community and to the decision-making process.

Overall, the Surveys feature on Awe is a valuable tool for gathering data and insights, improving service delivery, and promoting engagement and participation in the community.

EVENT REPORTING - What Happens?

1 OPERATOR RECEIVES THE EVENT

OPERATOR

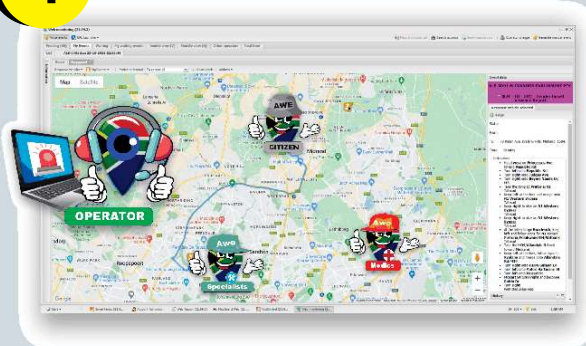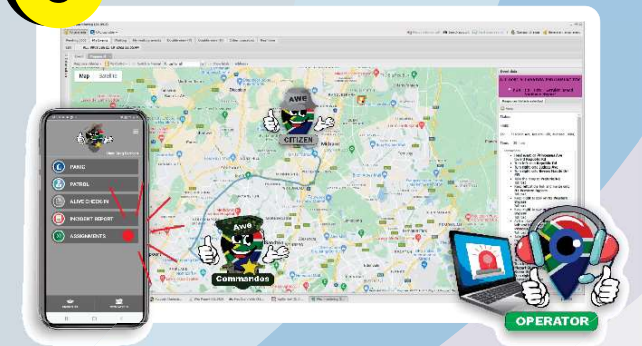**2** OPERATOR OPENS EVENT

OPERATOR

3

VERIFIES EVENT WITH ATTACHED MULTIMEDIA

OPERATOR

OPERATOR

4 ASSIGNS APPROPRIATE RESPONSE

OPERATOR

5 RESPONDER RECEIVES THE ASSIGNMENT

OPERATOR

RESOURCE OVERVIEW

AWE

CITIZEN

EVENT REPORTING

www.surveillance.co.za

No waiting for Reports to be compiled
Draw any report live off the Platform

CLOUD Platform

Account

- Account
- Situation
- Automatic Monitoring
- Documents
- Users
- Contacts
- Jurisdictional Contacts
- Zones
- Partitions
- Notes
- Log
- Schedules
- Medic information
- False
- Test control
- Alarm panel
- Notifications
- AWCC users
- Video link
- SmartPanics
- Access Control and Visitor Ma...
- Information -> Technical service
- Information -> Historic Report
- Information -> Graphical Report

MULTIPLE OPERATORS

Statistics and Reports

Web Report (23.04.4)

Reports

- Alarm Panels Report
- Dealer Summary
- Summary by Organizations
- Account Type Summary
- Last event by account
- Events
  - Events Statistics
  - Statistics by category
  - Events by Day
  - Events by zone
  - Event Exporter
  - Signal flow by port
  - Signal flow by receiver
  - Calls in Events
  - Average response
  - Average events per minute
  - Event history
  - Historical report of events - Accounts not Hab.
  - Historical report of redirected events
  - Sms sent
- MoneyGuard
- Operators
  - Events grouped by Operator and Alarm Code
  - Events by operator
  - Response time
  - Time Event
- Technical service

Event History | Tour Report | Dials by day of the week and time | Number of hours worked per Monthly Supervisor | Events grouped by Operator

Print   Filter ▾   Search   Export   Ayud

Alarms

- Ajax Alarm Pic Attachment , 32%
- EB - Report Drug Abuse and Dealings , 5%
- Fence Alarm Reset , 5%
- Intrusion , 21%
- VIGICONTROL: SOS , 5%
- VIGICONTROL: New , 11%
- VIGICONTROL: Assignment canceled , 5%
- VIGICONTROL: Assigned Watchdog Party , 5%
- SMARTPANICS: SOS , 11%

Alarm	Code	Total number	Attended in 3 Minutes	Unattended in 3 Minutes	Accounts	% Total
Ajax Alarm Pic Attachment	A01	9	6	3	AIN-002G SOS	66.67
EB - General FYI Report	B08	1	0	1	AIN-002G SOS	< 1
EB - Illegal Dumping Report	B26	1	0	1	AIN-002G SOS	< 1
EB - Report Drug Abuse and Dealings	B28	1	1	0		100
Fence Alarm Reset	#08	1	1	0		100

21

SOS - Equipment & Community Integrations

The SOS - Community Platform seamlessly integrates the various security components of estates and gated communities, including perimeter control, family safety, visitor management, vehicle access, intrusion alarms, cameras, and security personnel.

Our monitoring platform handles all alarm events, whether they originate from fixed locations such as Smartpoles, Monitored Access Gates, Boomed off Closures, houses, administrative offices, sports areas, parks, and clubhouses, or from mobile assets such as vehicles, motorcycles, quad bikes, golf carts, and patrol personnel.

INTEGRATIONS INTO ALL LEADING BRANDS

Integrations

✓ Alarm receivers	✓ Alarm panels (direct transmission)	✓ IP communicators (Eth-GPRS)	✓ Devices for video verification	✓ Video analytics
✓ GPS devices	✓ Patrol tracking (GPRS)	✓ Monitoring via radio	✓ Community alarm systems	✓ VoIP phone systems
✓ Home automation - remote commands	✓ Access control	✓ Electric fences	✓ Temperature controllers	✓ Power consumption

If its not already integrated, we will endeavoure to get it integrated

Welcome to the **Neighborhood**

Security Intercom Station

AWE

CITIZEN

SOS

SOS - Smart Poles Customisation

AWE CITIZEN

MEMBER CONTRIBUTOR 1

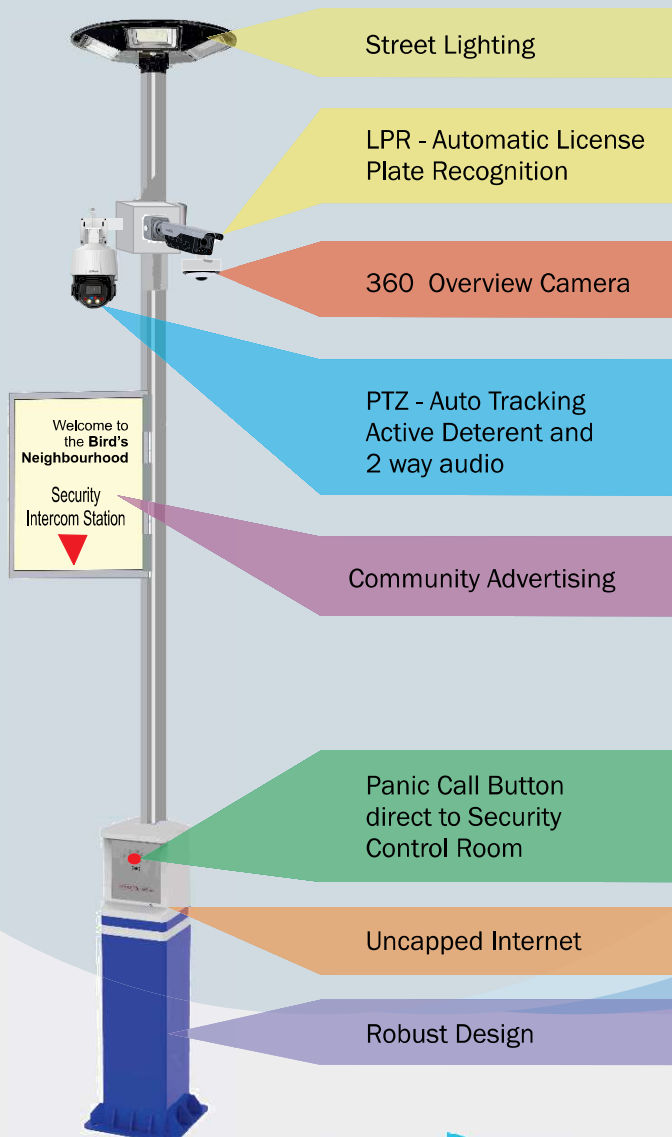Community Member supplies both Internet and Power

MEMBER CONTRIBUTOR 2

Community Member supplies only Power. Internet is included with the Smartpole

OFF GRID SOLAR

No dependancies for Power or Internet as it comes with the Smart Pole

FEATURES

Street Lighting

LPR - Automatic License Plate Recognition

360 Overview Camera

PTZ - Auto Tracking Active Deterent and 2 way audio

Community Advertising

Panic Call Button direct to Security Control Room

Uncapped Internet

Robust Design

Welcome to the **Bird's Neighbourhood**

Security Intercom Station

NOTE

SMARTPOLE CUSTOMISATION

Choose the required cameras according to the application the Smartpole has to fulfill.

All Aspects are modular and can be added or removed from the spec shown

SNIPR™ Patrol
MOBILE APPLICATION

Real-time Reads on an easy to use Mobile interface. Information at your fingertips.

Alerts for your cameras can be sent directly to your phone and viewed in

MOBILE APPLICATION

Instant Technology.

Instant Decision Making Ability.
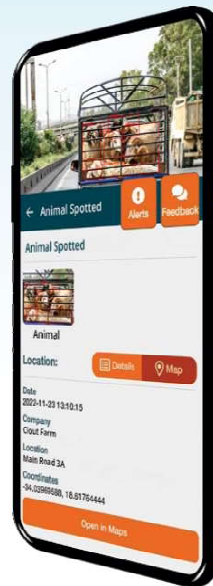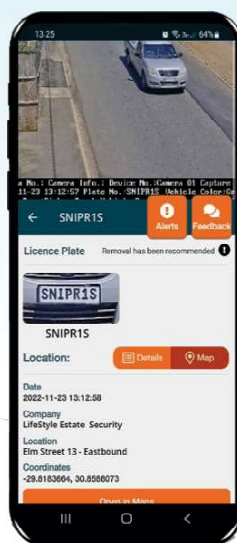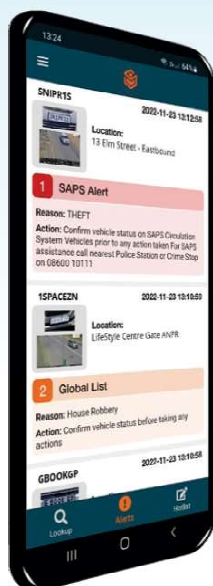
SNIPR™ Alerts
ONLINE DASHBOARD

The control room is the heart of any operation, be it a Private Security Company, a gated estate, or a neighbourhood community. Snipr Alerts has been designed to empower all control room environments with a state-of-the-art operational platform.

Designed for real-time analysis with the power of the advanced Snipr Hotlist model, the Snipr Alerts platform transforms a control room into a modern-day pro-active command centre focused on crime prevention.

LPR CONTROL ROOM DASHBOARD

On-demand security anytime, anywhere.

CASI
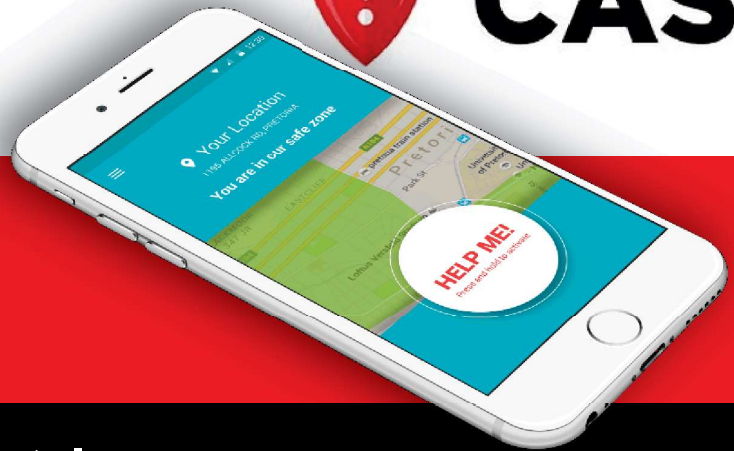
Call **A**ll **S**tations **I**mmediately
CASI your number one personal safety solution

Why CASI as our RESPONSE PARTNER?

OTHER RESPONSE TIME:

30+ min

Emergency

Send message
Call police
Call anyone else
Are they nearby?
Explain your location
Wait for a response... is help on the way?
?

CASI RESPONSE TIME:

3-5 min

Emergency

An **armed** Responder is directed to your location.

Panic

Activate a panic anywhere anytime and we will dispatch emergency services to your exact GPS location

Ride

Going somewhere? Log a ride in the app and CASI will monitor your movement, if you deviate from the planned trip we will start intervention

Meet

Meeting someone? If you feel uncertain about a meeting log the meeting in the app and we will follow-up to ensure that you are safe.

Extend

CASI offers various extentions for when you might not be able to reach your phone in time, have a look at our smart bluetooth button or our smart watch extension

SOS

ARMED RESPONSE
MEDICAL RESPONSE

HOW IT WORKS

1. Push for help
A user activates a panic using a device connected to the AURA network.

2. Nearest responders alerted
Via in-vehicle AURA responder devices.

3. Seamless response
The closest responder accepts the panic.

4. Instant client profile
User information is shared with the dispatched responder.

5. GPS navigation
The responder is immediately navigated to the incident via GPS.

6. Control room back-up
The control room is notified of all call-outs.

AURA Security and Medical

AURA uses smart technology combined with GPS to automatically connect the closest response vehilces from a nationwide network of the best security and medical responders to a user during an emergency

AURA SECURITY

1800 responders throughout all 9 provinces

All security responders within AURA's network are expertly trained, expereince and registered with **PSIRA**

250 responders throughout all 9 provinces

All EMS providers within AURA's network are thoroughlt trained, experienced and proudly connected with the **SAPAESA**

CUSTOMER BENEFITS

Mobile response
Our services are not limited to your customer's home or office – we're with them anywhere, anytime.

Machine-to-machine dispatch
Our smart technology means we're not reliant on humans to identify and dispatch the closest responder. When a user activates a panic, our tech identifies the closest response vehicle to a user's location through AURA in-vehicle Responder Devices, and automatically dispatches it.

Pinpoint geo-located incidents
The closest response vehicle is navigated to the exact GPS location of the user, resulting in greater response accuracy.

High-quality global response network
AURA has partnered with only the best private security and EMS providers globally to give consumers access to professional responders, anywhere, anytime.

Reduces additional links
AURA eliminates additional and unnecessary links, ensuring your customers get help faster.

Resourceful network
Because every security and medical emergency is different, users have swift and easy access to additional resources via AURA, if required.

Transparency and peace of mind
Users have the ability to track the security or medical responder through smart integrations.

AURA - ARMED AND MEDICAL RESPONSE

25c

AWE
CITIZEN

One Team - All of the above - Multiple Teams per Community

The Clean Team with Green Fingers

Clean and Maintain Public Spaces:

Our Clean Team, consisting of professional garden and parks service providers, is dedicated to maintaining and enhancing the beauty and cleanliness of your neighborhood.

They are responsible for:
Smartpole Intersections and Closure Areas. Regular cleaning and maintenance to ensure these areas are well-kept and functional.
Common Areas, Green Belts, and Parks: Ensuring that these communal spaces are clean, safe, and aesthetically pleasing.

Comprehensive Maintenance Services:
Seasonal Composting: All areas maintained under the Clean Team Contract receive seasonal composting, promoting healthy and vibrant green spaces.
Tree and Foliage Maintenance: The Clean Team provides tree line trimming, common area fence line foliage maintenance, and grass cutting to keep the neighborhood neat and safe.

Transparent and Accountable Management:

Clean App Integration: The Clean Teams are managed through the Clean App, which integrates seamlessly into the Community Platform. This allows teams to provide live updates and before-and-after photos of maintenance visits, ensuring transparency and accountability.
Geotracking: The Clean Teams' locations are geotracked, showing where they are at work and how long they spend on site.
Private Home Maintenance: The Clean Team can also be contacted for private home maintenance through the Community App, offering services such as **pool maintenance** for residents' pools.
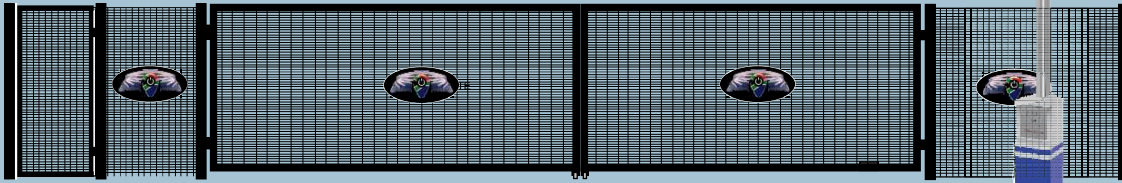**Peace of Mind for Community Members:** Community members can have peace of mind knowing that all visits are recorded for reporting purposes. Access to this information is live, eliminating the need to wait for service providers to compile reports. This real-time transparency ensures that every member of the community is informed and satisfied with the maintenance and cleanliness of their neighborhood.
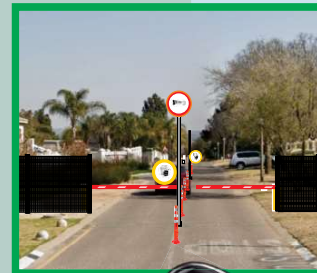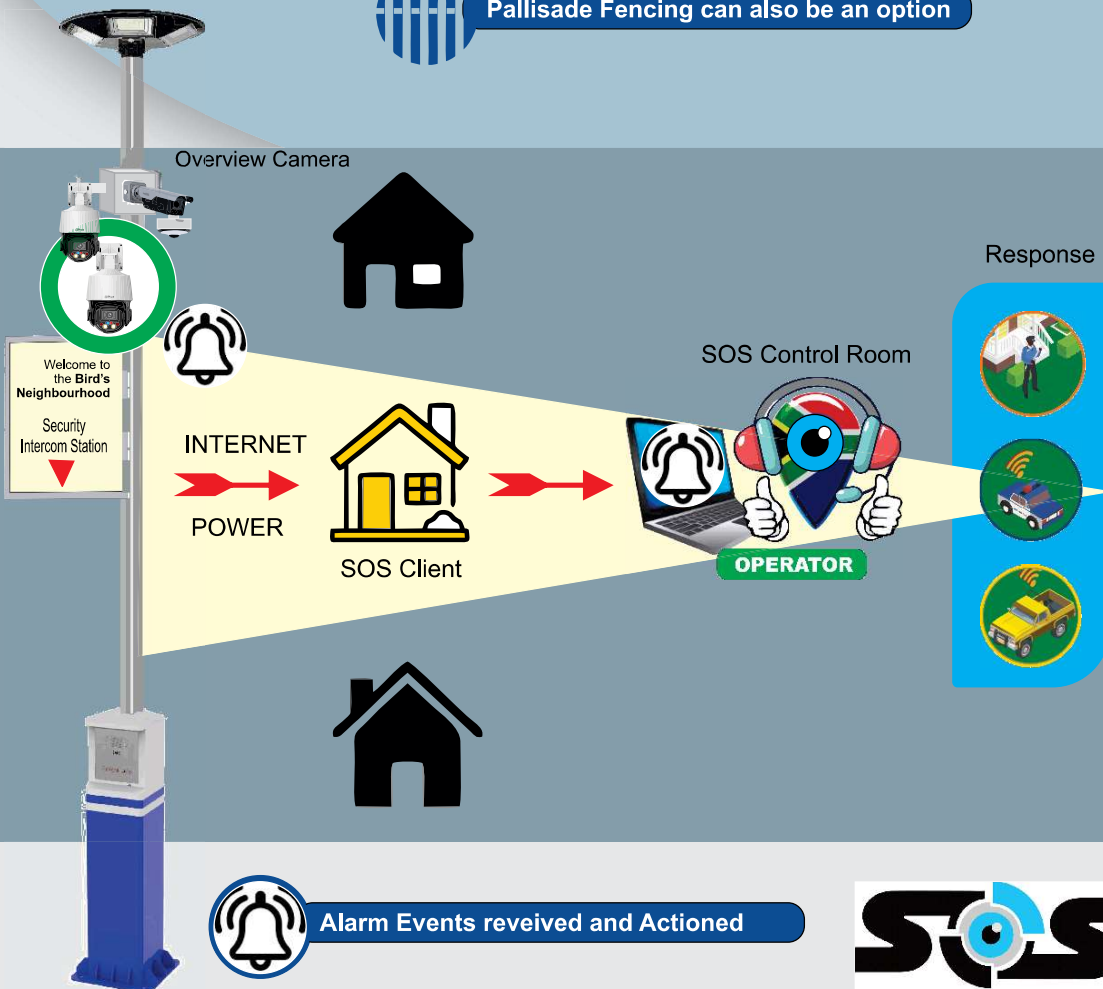
PROPOSED VEHICLE CLOSURE WITH SWING GATES, PEDESTRIAN GATE & SMARTPOLE

AWE

Welcome to the Bird's Neighbourhood

Security Intercom Station

Pallisade Fencing can also be an option

Overview Camera

Welcome to the Bird's Neighbourhood

Security Intercom Station

Response

SOS Control Room

INTERNET

POWER

SOS Client

OPERATOR

Alarm Events reveived and Actioned

SOS

MEMBER CONTRIBUTOR 1	MEMBER CONTRIBUTOR 2	OFF GRID SOLAR
Community Member supplies both Internet and Power	Community Member supplies only Power. Internet is included with the Smartpole	No dependancies for Power or Internet as it comes with the Smart Pole

AWE

CITIZEN

CONNECTIVITY OPTIONS

PROPOSED BOOMS, PEDESTRIAN GATE & SURVEILLANCE

Pallisade Fencing can also be an option
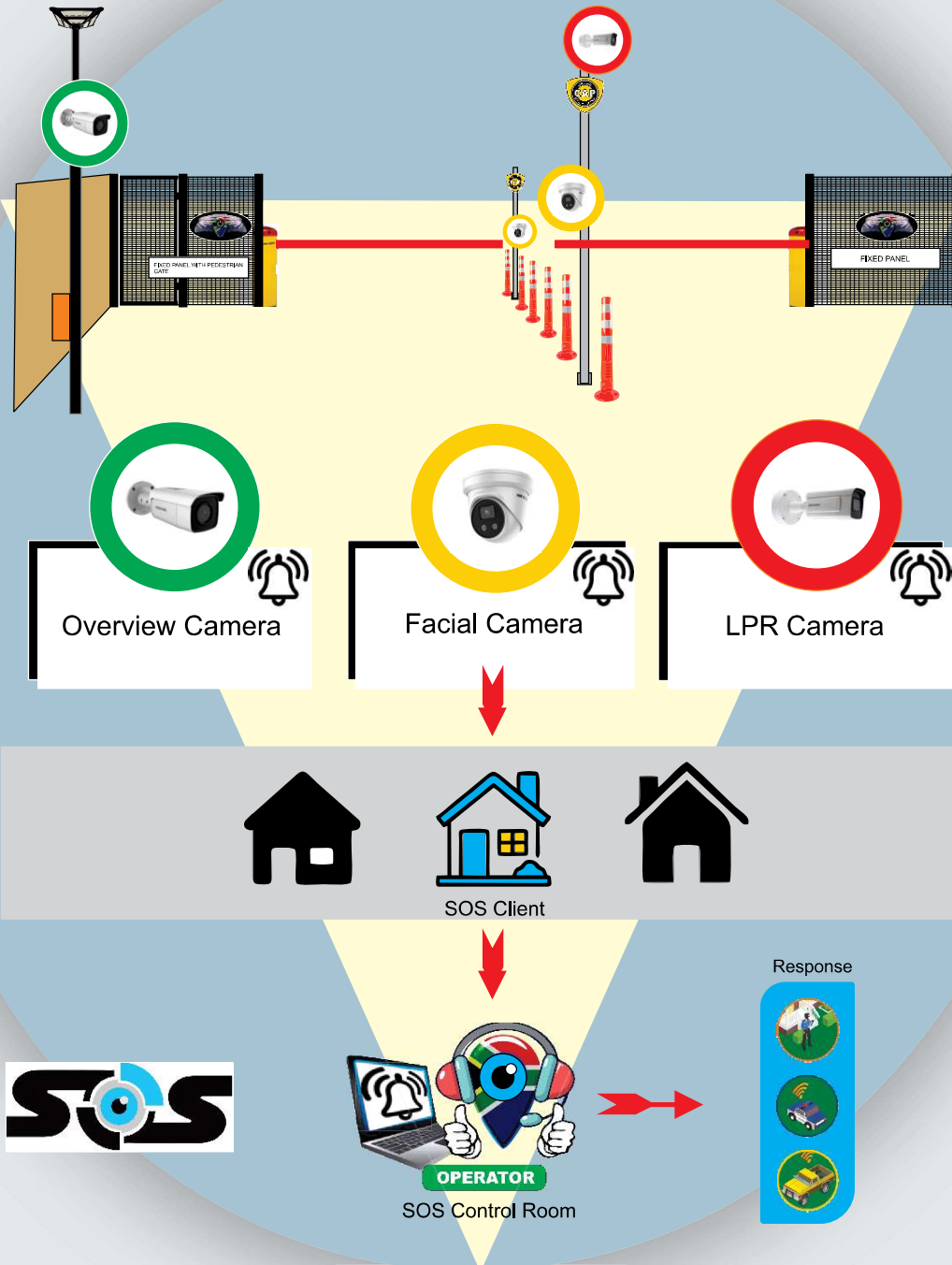
FIXED PANEL WITH PEDESTRIAN GATE

FIXED PANEL

Overview Camera

Facial Camera

LPR Camera

SOS Client

Response

OPERATOR

SOS Control Room

MEMBER CONTRIBUTOR 1

Community Member supplies both Internet and Power

MEMBER CONTRIBUTOR 2

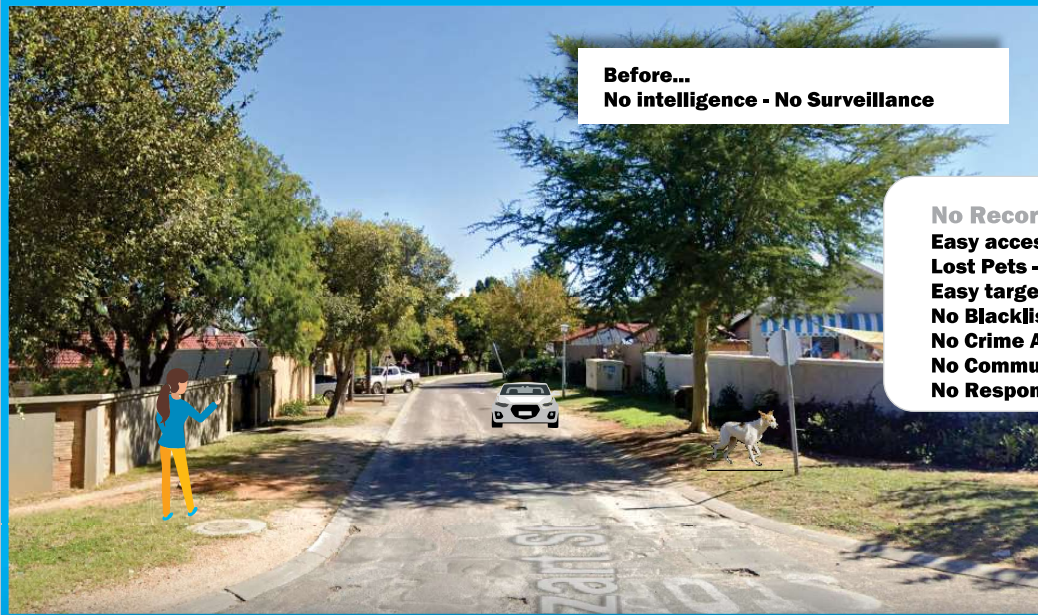Community Member supplies only Power. Internet is included with the Smartpole

OFF GRID SOLAR

No dependancies for Power or Internet as it comes with the Smart Pole

AWE

CITIZEN

CONNECTIVITY OPTIONS

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Virtual Closures: Smart Pole Integration

Before...
No intelligence - No Surveillance

No Record of anything.
Easy access to anyone
Lost Pets - No idea
Easy target for Crime
No Blacklisted Vehicles
No Crime Alerts
**No Community Advertising Board**
No Response Services

Human Perspective

Customised Community App
Report Issues, Panic, Family Group
Live Reporting of Community
Concerns

Installed Smart Pole
Pleasing to the eye, Unobtrusive
247 Operation, Solar Light,
Community Advertising Board,
Ai Tech running in the background

Note: **All the SmartPole requires**
is Power from a Community Group
member. Solar Versions are also
available.

Pothole
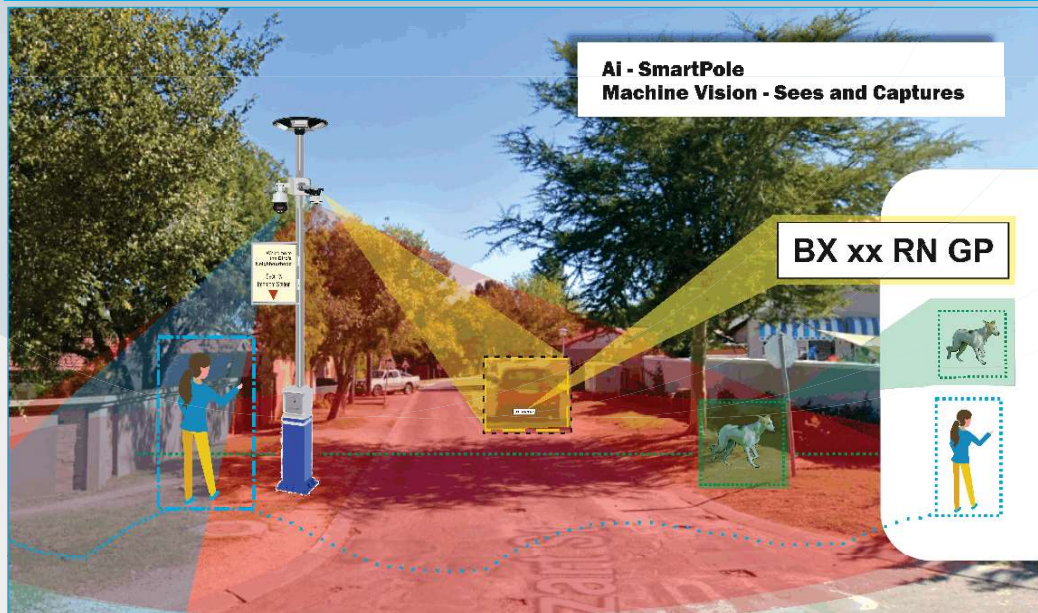
Ai - SmartPole
Machine Vision - Sees and Captures

BX xx RN GP

Number Plate
Recognition
Vehicle Blacklisting
Blacklist Alerts
Sniper Database

Pet Detection
Lost pets - Tripwire

Human Detection
Pedestrian Interaction
SOS Call Button
Auto Tracking
Tripwires and Intrusion

SOS

PRIVATE RESIDENTS "ADOPT A POLE" INITIATIVE

Residents who can contribute more can do so by Adopting a SmartPole. These Poles can be installed at their own gates, or at Common Spaces or vunerable areas along the Perimeter of the designated Community. Businesses can also Adopt a Pole in return for the signage and marketing aspect the pole offers.

Residential Gates
Add to the Community Solution by installing a SmartPole at your Gate.
Request monitored Arrival and Departures with a push of a button from the community APP

ADOPT A POLE
Residents can Adopt Poles by Paying for them and / or the Monthly Monitoring Costs

www.surveillance.co.za

SOS - Smart Poles - Community Integration

Virtual Closures
The Smart Pole
LPR, Overview, PTZ
Tracking, Tripwaires
Ai and Monitored
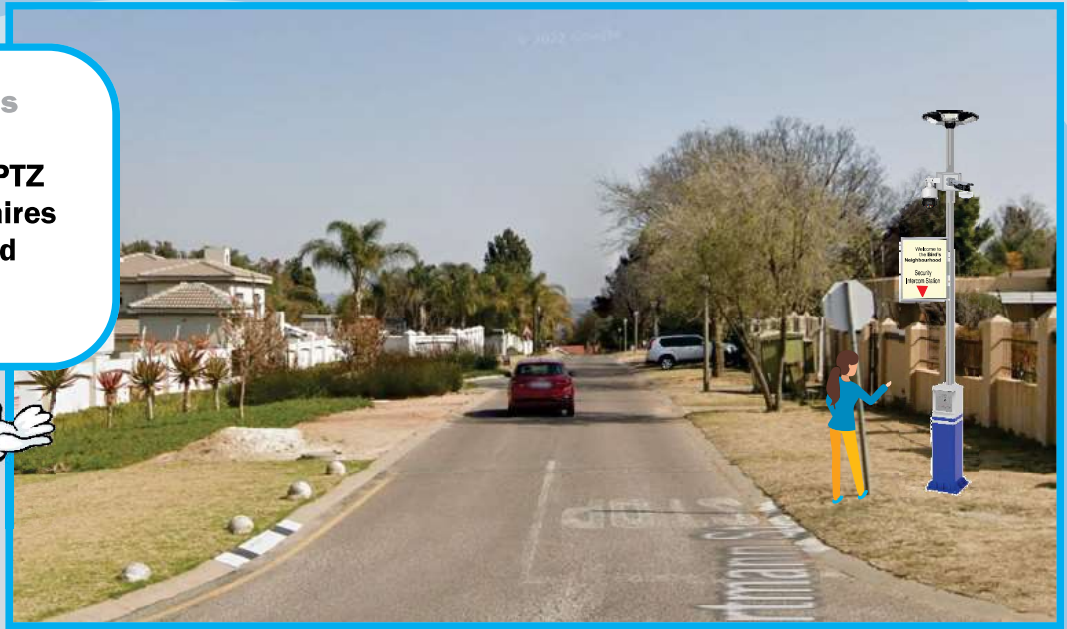
Gated Closures
The Smart Pole
with Vehicle Swing
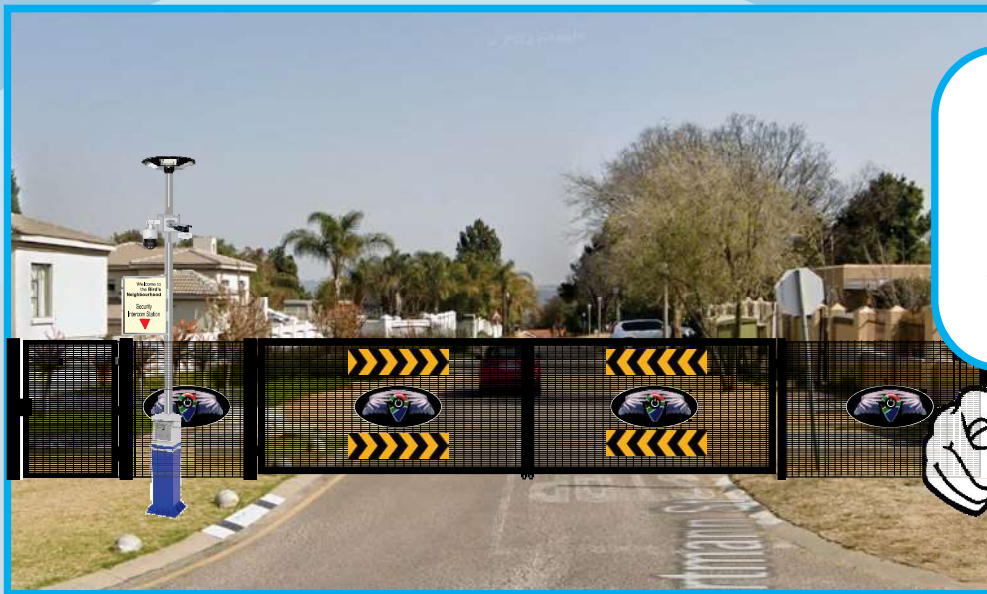Gates and Pedestrian
Gate - Monitored
Gates on Schedules

Boomed Closures
The Smart Pole
and Traffic Control
with Facial Cameras.
Manned or Unmanned
Monitored

SOS - Timed Closures

Gates on Schedules
Gates that need to be open during certain hours, but can be closed at night or weekends

Gated Closures
The Smart Pole with Vehicle Swing Gates and Pedestrian Gate - Monitored Gates on Schedules

SOLAR LIGHTING
Never be in the dark again, Lithium batts

SOS - Smart Poles - Community Integration

Competitor Comparison

Service Integration
While many providers offer a range of individual services (e.g., armed response, off-site monitoring), SOS offers a more integrated approach, combining multiple security aspects into a single, cohesive system.

Installation Services
SOS offers a wider array of installation services, including CCTV, alarms, gate automation, and more, for both residential and commercial clients.

Professional Vetting
SOS ensures homeowners can procure services from pre-vetted professionals, ensuring quality and reliability.

Community Focus
While many providers emphasize community safety, SOS extends its focus to broader community issues, aiming to create a more connected and proactive community environment.

Technology and Accessibility
The Awe App by SOS offers comprehensive features for community engagement and real-time updates, potentially providing a more user-friendly and integrated experience compared to other providers' apps.

Fair Pricing
SOS emphasizes fair pricing, making top-tier security services accessible without compromising on quality.

Collaborative Approach
SOS's collaborative approach ensures that multiple resources are used to achieve a common objective, making their solutions more effective, efficient, and client-centric.

These comparisons emphasize the unique advantages of the SOS - Awe Initiative, highlighting how it provides a more comprehensive, transparent, and community-focused security solution compared to other security service providers.

SOS - PRICELIST
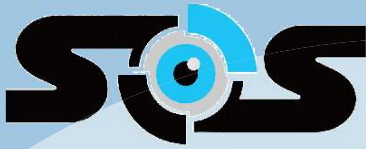
Please note that the Prices depicted in this Pricelist are to be used as a guideline only. Please contact our Sales Department as we discount with volume deals.

Contact SOS : 0825643573

Monthly Fees

Platform Fees		UNIT PRICE
Platform Fee - UnManaged	R	3,950.00
Platform Fees Including SOS - Command Centre - Managed Servces	R	5,950.00

Licensing and Apps		UNIT PRICE
Resident Accounts - Homes and Residences - Per Residence	R	50.00
Managed Customised Community App - Per Family / Residence Group	R	25.00
Add Premium - National Armed Response	R	25.00
Unmanaged Managed Customised Community App	R	10.00
Add Premium - National Armed Response	R	25.00
Clean App - For Community Service Providers	R	75.00
TechGuard for Technical Services	R	75.00
Customised Responder App - VigiControl Security Personnel	R	120.00
Vehicle Tracking - Per Tracking Device	R	55.00

Monitoring Services		UNIT PRICE
SmartPole Monitoring - Per Pole	R	1,260.00
LPR Monitoring - Per Camera Kit	R	695.00
Gatebook - Security Guard Access Scanner and LPR verifier	R	395.00
Sniper Patrol - Responder LPR APP - Per Camera Feed	R	395.00
Alarm System Monitoring	R	20.00
CCTV System Monitoring per connection - System Compliance for Remote Monitoring	R	250.00
Community Alarm Monitoring - RDS MotionCams	R	350.00
Sim 4 Life - Community Alarms with Top up Data Plan	R	20.00
Data Connection (Smartpoles, Monitored Closures) - If No Contributor	R	595.00

Response Services		UNIT PRICE
Armed Response SOS Awe - Linked to Dedicated Community Response	R	495.00
Integrated 3rd Party Response	R	850.00
SOS Awe Response - National Response Collaboration with Aura	R	750.00

Security Personnel		UNIT PRICE
Community Tactical Response Team with Dedicated Vehicle - as per SOS Specification	R	100,000.00
SOS Community Spotter / Responder - Quad/Motorbike	R	35,000.00
Gatehouse Guard / Street Patroller - Foot Soldier	R	24,000.00

GUARDHOUSES		UNIT PRICE
SmartHouse -Green Guardhouse - Includes Solar Power and DB	R	4,500.00

| SUMMARY OF JOB AS PER QUANTITY AND SPECIFICATION		UNIT PRICE
SOS Community Smartpole - Full Spec	R	40,615.00
Automated Boomed Closure - No Surveillance	R	150,127.45
Pedestrian Road Closure - Fixed Panels plus Pedestrian Gate - No Surveillance	R	34,502.00
Vehicle Road Closures - 2 x swing gates and a Pedestrian Gate - No Surveillance	R	62,177.83
Fencing Clearvu or Like - Installed starting from	R	965.35
Pedestrian Gates Manufacture and Install starting from	R	3,975.00
APPLICATION SPECIFICATION SMARTPOLES - Starting From	R	15,000.00

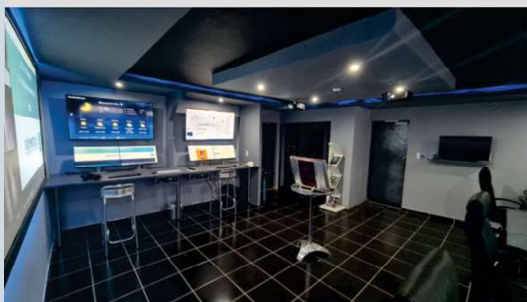**Once Off Costs**

www.surveillance.co.za
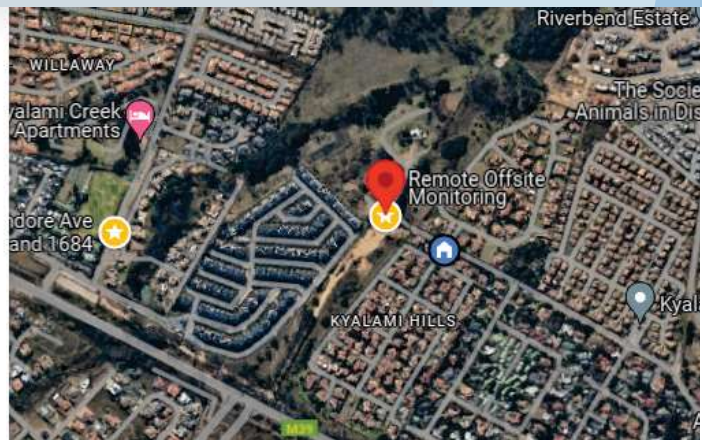
35
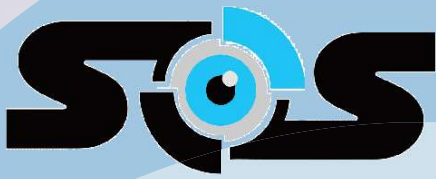
SOS COMMAND CENTRE

INTEGRATION AND
COMMAND CENTRE
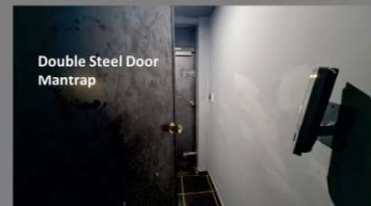
Double Steel Door
Mantrap

📍 73 Robin Ave, Kyalami Hills, Midrand, 1864

🕐 Open 24 hours

🌐 surveillance.co.za

📞 082 564 3573

✉ greg@surveillance.co.za

Remote Offsite Monitoring

™

™

Trademarks

CITIZEN

The AWE Initiative™